Electronic Acknowledgement Receipt				
EFS ID:	3383206			
Application Number:	10612190			
International Application Number:				
Confirmation Number:	4146			
Title of Invention:	Methods, systems and computer program products for early warning of potential service level agreement violations			
First Named Inventor/Applicant Name:	Shawn Allen Clymer			
Customer Number:	58505			
Filer:	Thomas Lees/Judith Damewood			
Filer Authorized By:	Thomas Lees			
Attorney Docket Number:	RSW920030046US1/IBM037PA			
Receipt Date:	30-MAY-2008			
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Time Stamp:	16:46:45			
Application Type:	Utility under 35 USC 111(a)			

Payment information:

	Submitted with Payment	no
- 1	Casimilea Militaginoni	110

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1		RSW920030046US1_Prelimi naryAmendment 05-30-08.p		ves	11
'		df	aab7f2faadc187987465d3d15700bc0f9 0a74b15	, ,	11

	Multipart Description/PDF files in .zip description			
	Document Description	Start	End	
	Preliminary Amendment	1	1	
	Specification	2	2	
	Claims	3	10	
	Applicant Arguments/Remarks Made in an Amendment	11	11	
s:				

Warnings:

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Total Files Size (in bytes): 104481

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.